



THE YMCAs OF CAMBRIDGE & KITCHENER-WATERLOO
VOLUNTEER OPPORTUNITY

YMCA Holiday Party Volunteer 2018

LOCATION: Bingemans (Marshall Hall)

HOURS: 3:00pm – 9:30pm

DATE: December 16th, 2018

Do you enjoy working in a team environment which enables a not-for-profit organization establish a festive holiday experience for their employees? Do you have a passion for building positive interactions? Are you a student looking to complete community service hours as a part of your graduation? If you answered “yes” to any of these questions, we would love to have you be involved in our holiday celebration.

Who we are...

Our promise to you is to give you a sense of belonging and opportunities to grow as a person. The YMCAs of Cambridge & Kitchener Waterloo are charitable organizations that strengthen our communities by providing opportunities for personal growth and active involvement. The YMCA creates friendly, safe, supportive communities where people from all ages and stages of life can come together and pursue good health in spirit, mind, and body. We have the assets to affect positive social change and we know providing an excellent customer experience will increase the number of participants who utilize our programs and services. This is where you come in.

What you will do...

As a Holiday Party Volunteer, you will play a vital role in the experience our employees have at the event. You will be part of a team that acts as the main point of contact for any needs, inquiries or concerns, related to the party. You will be assigned a role in any of the following areas;

- 1) Coat Check – Collecting, returning and organizing guests' coats
- 2) Greeter – Greet and welcome guests as they enter
- 3) Gift of Lights/Bus Attendant – Entertain guests as they go through the lights, and assist driver with handling of admissions.
- 4) Arts/Crafts & Games Area Staff – Engage with guests through activities such as face painting, giant Jenga, Twister or Tic-Tac-Toe.

What you will bring...

Ideally, you will have strong interpersonal skills where you can effectively establish a relationship and trust between yourself and others. You will be proficient in English (oral, written and communications skills). You are a team player that works both independently as well as part of a group to perform all tasks required to support the event. You will bring a positive and welcoming attitude that allows guests to feel welcome. You will also be a quick learner being able to adapt to all situations.

What you will gain...

You will be an integral part of the holiday party experience team that facilitates lasting human connections with intention and purpose every time. You will be key in implementing an excellent holiday experience. You will be doing work that has a large and positive impact on the YMCA's commitment to service quality.

Support & Training...

An orientation for this position will be provided by the supervisors of the program and additionally, YMCA staff will be available for assistance and ongoing support as needed.

Apply to this opportunity...

If you are interested in volunteering, please contact recruitment@ckw.ymca.ca

When applying please quote “Holiday Party Volunteer”.