



## LINK Position Description

### Purpose

To help “link” newcomer families to their new community by offering opportunities to develop social connections with established immigrant and Canadian born families.

### Commitment

- Regular connection with newcomers: one to two hours per week for a minimum of four months
- To offer a variety of experiences and connections to the newcomers that will assist them in developing their social connections in the community
- Committing to friendship with newcomers and emotional support when invited to

### Qualifications Required

- A willingness to help a newcomer establish social connections in their new community
- A basic knowledge of Canadian culture, the community, and available resources
- Sensitivity to the cultures and traditions of others
- Good proficiency in English
- Dedicated to supporting others
- Able to provide emotional support: understanding, compassion, empathy
- Interest in people from other countries and cultures

### Responsibilities

- To have weekly contact with the newcomers
- To offer the newcomer:
  - Emotional support
  - Social connections in their new community
  - Exposure to Canadian culture
  - Assistance in a variety of areas through available community resources
  - The opportunity to practice English in new relationships and social settings
- To maintain communication with the Canada Connect Staff on a regular basis
- To adhere to the Link Agreement and confidentiality of the program and client information

### Benefits

- Opportunity to explore new cultures through meaningful friendships
- Contribute to the well-being of newcomers in your community
- Enjoy a free YMCA fitness membership while being a Link