



# INVESTING IN WOMEN'S FUTURES

January 17th - March 29th, 2022

The **Investing in Women's Futures** program will provide women with the core skills for providing excellent customer service and learn the practical skills to create their own profitable small business.

## Customer Service & Entrepreneurship Basics:

Tuesdays and Thursdays  
11:30 AM - 1:00 PM (Virtual)

### What you will learn:

- Customer-Focused Communication
- Handling difficult customer situations
- Establishing a profitable business idea
- Managing business finances

## Beginner Computers:

Thursdays and Fridays  
10:00 - 11:30 AM (Virtual)

### What you will learn:

- Microsoft Office (Word, Excel)
- Google Suite (Gmail, Drive, Docs, Sheets, Slides)
- Basic Troubleshooting
- Internet Basics
- Online Job Search

## Sewing (Domestic) - Level 1:

Mondays  
10:30 AM - 12:00 PM (Virtual)

### What you will learn:

- Threading, Measuring, Pattern Usage, and Fabric Preparation
- Troubleshooting
- Constructing Simple Garments and Accessories

## Eligibility & Requirements:

- Computer
- Strong Internet Connection
- CLB English score of 5 or Higher

**For more information and to register, please contact:**

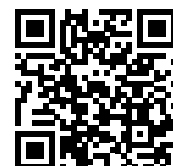
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Ontario 

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